



319-726-3103

Newsletter Fall/Winter 2013



Propane Prices Continue to Rise

According to a September article in the BPN (Butane-Propane News) we should expect propane prices to remain high. Exports from the U.S. are expected to move from 5.5% to 11% of the world market by 2015. The world market is already an average of \$.50 per gallon more expensive than U.S. pricing. It is not likely that all the new propane from the U.S. push the world pricing down instead it is expected that a dramatic increase in the U.S. exports will ultimately move the U.S. price closer to the world price.



RECEIVE EMAIL UPDATES FROM US!

We launched our new website in June and it provides us with the ability to send you updates via email. **Check us out at www.blueflamepropanellc.com and sign up for our blog!** You will get information such as when contract pricing is available, when to sign up for budgets, dust control information, etc.

PREPARING FOR WINTER STORMS

Being prepared before a winter storm is important for you and your family's safety and comfort. If a winter storm is predicted it is a good idea to make sure you have adequate supply of propane in your tank. If your tank is low, contact us right away so we can schedule a delivery. When the storm is over, make sure you clear a path to the tank to be prepared for your next delivery. Clear heavy snow and ice from regulators, regulator vents, piping, tubing and valves. Appliance vents, chimneys and flues must be kept clear of snow so appliances can vent properly. If you see any damage or blockages, call us right away!

If we are aware of an upcoming winter storm our delivery drivers do work extra hours to insure delivery of keep full or call in customers (call in customers that have allowed 3 working days for delivery). However, during large winter storms we cannot safely send out the propane trucks until the roads are cleared.



REMEMBER...WE FILL CYLINDERS & CAMPERS AT LETT'S!

Remember we do fill cylinders year round for portable heating, grill tanks and duck blinds! We can easily fill your campers with our new layout there is no tight fits or backing up!



We can hook up your FIRE PIT & OUTDOOR GRILL!

Don't you hate it when your cylinder runs out before your steak is finished? Thinking of putting in a permanent fire pit but hate the smoke that comes with burning wood? We can hook your outdoor appliances directly to your residential propane tank so you have a clean burning fire and you never have to deal with small cylinders (and uncooked steaks) again.

STAY WARM THIS WINTER

Remember if you are a **Will Call** customer (you call us when you need propane) allow 3 working days for delivery.

We still offer a **Keep Full** Program, which means we monitor your tank for you and fill it when we are in the area. Some of our competition no longer offers this program so don't hesitate to call us if you want to find out how to be added to our Keep Full Program!



TEMP HEAT FOR WINTER WORK

We provide everything you need to keep warm on that winter construction or residential job!

We have a rental program that includes portable propane tanks, heaters and hoses. Heaters are limited, so call us today and reserve the materials you will need for your winter job!



Would you like to be added to our Contact List for Budgets & Contracts?

The **Budget Program** allows you to lock in the price of propane for the year. You make 12 even payments by the 15th of each month.

This program starts in June and runs through May the following year. If you are a current budget customer, we do send you reminders each year. If you are not a budget customer and would like to be, call our office to be added to our reminder list.

We also offer **Contract Pricing**. We personally call you to inform you about contract pricing during the summer months. We offer either 25 cent down per gallon or 100% down programs. We also let you know about summer fill pricing at the same time.

Call today to be added to that call list.

GIVE US YOUR THOUGHTS!

Our goal is to continually improve how we serve our customers. Therefore, we would love to have your suggestions and thoughts!

Call us at 319-726-3103 or

email us at any time at

kellyotoole@blueflamepropanellc.com